

	<div><div>➤ Dinner (buffet): selection of fresh vitamin salads and soups, a rich variety of dishes from Bulgarian and international cuisine, vegetarian and meat dishes, pasta, a selection of bakery products, a sweet buffet with a variety from desserts, dietary section, fresh seasonal fruits, baby and children's menu, juices, soft drinks from vending machines</div><div>➤ Snack Sweet & Cake corner - snacks, hot and cold snacks, small cakes, pickles</div><div>➤ Excluded: local tourist tax payable by the tour operator who has to collect it from the client. The tax costs 1.35 EUR per person per night.</div></div>
	<div><div>Specific Conditions:</div><div><div>➤ Minimum 4 nights stay in Season 3 : 28.12.2025 - 02.01.2026. There is no standard buffet dinner on 31.12.2025</div><div>➤ Minimum 3 nights stay for all other periods.</div><div>➤ All prices are NET ones and does not include commission rate for tour operators</div><div>➤ The hotel does save its right to change the prices in case the government/local authorities change the already existing taxes, apply new ones or there are significant rises in prices of economic services like water, electricity, gas and other</div><div>➤ Obligatory reequipment for final sales for a minimum mark- up of 20% to end clients on the above rates. Non-observance of this clause will lead to termination of the contract</div></div></div>

Board surcharge per person per day

GALA DINNERS	Adult	Children age 6 - 11.99	Children age 0 – 5.99		
New Year’s Dinner Event Hall	120.00 €	60.00 €	free of charge	Festival New Year’s Gala Dinner on buffet include 50g alcohol/optional vodka, whiskey/ ,500ml mineral water, ½ bottle of wine/ red or white/ per person	OBLIGATORY
New Year’s Dinner Main Restaurant	150.00€	75.00 €	free of charge	Festival New Year’s Gala Dinner on buffet include 50g alcohol/optional vodka, whiskey/ ,500ml mineral water, ½ bottle of wine/ red or white/ per person	OBLIGATORY
Christmas Dinner	45.00 €	22.50 €	free of charge	Festival Christmas Gala Dinner on buffet drinks are not included	OBLIGATORY

HB /Ultra All-inclusive Standard package is not applied for New Year’s Eve and Christmas Eve	
	EXTRA CHARGES:
	➤ The new SPA center Pulse Therme Bansko in Grand Hotel Bansko
	➤ 10.00 € for Accommodating in a room with balcony per night it’s requested and confirmed by the hotel.
	➤ 5.00 € for guarded parking per night upon availability
	➤ 15.00 € for a special preferred room number
	➤ 50.00 € extra charge for the executive room with Jacuzzi
	➤ 25.00 € upgrade board from HB+ to Ultra All inclusive; 12.50€ upgrade from HB + to Ultra All Inclusive for child from 6 to 11.99 y.o.;
	➤ 40.00 € upgrade board from HB+ to Ultra All-inclusive for Season 2 and 3.;20.00€ upgrade board from HB+ to Ultra All-inclusive for child from 6-11-99 y.o. for Season 2 and 3.
	➤ 25.00 € Accommodation for a pet up to 5kg . For big pet up to 6kg we can suggest you accommodation in hotel Grand Pets / Grand Hotel Therme / for an additional fee
	***Early bookings and extraces- do not apply for extra charges

EXTRACES
7=6, 8=7, 9=8, 10=9, 11=10, 12=11, 13=12, 14=12 for stay season 1,2,4,5, 6, 7
5=4 for stay season 1, 7
If the Free night falls 2 periods with different prices, free night is the one with the lower price

EARLY BOOKING				
% Discount from hotel price	Deadline for reservations	Deadline for prepayment	Payment policy	NB
30%	31.08.2025	15.09.2025	50% prepayment until 15.09.2025 The rest 50% till 7 days before the arriving date	*For Season 2,3 The rest 50% till 28 days before the arriving date
25%	30.09.2025	15.10.2025	50% prepayment until 15.10.2025 The rest 50% till 7 days before the arriving date	*For Season 2,3 The rest 50% till 28 days before the arriving date

20%	31.10.2025	15.11.2025	50% prepayment until 15.11.2025 The rest 50% till 7 days before the arriving date				*For Season 2,3 The rest 50% till 28 days before the arriving date	
15%	30.11.2025	15.12.2025	50% prepayment until 15.11.2025 The rest 50% till 7 days before the arriving date				*For Season 2,3 The rest 50% till 28 days before the arriving date	
*100% payment 7 days before the day of accommodation for all reservation with or without EB. For Season 2,3 100% payment should be made till 28days before the date of accommodation								
*All reservations must be paid in advance before check-in. In case of non-compliance with this condition, the hotel will refuse guest accommodation.								
	Applying EXTRAS and early bookings seasons							
Season	1	2	3	4	5	6	7	❖ Extras can be combined with Early booking except for Season 2,3
Early bookings	yes	yes	yes	yes	yes	yes	yes	
EXTRAS	yes	no	no	yes	yes	yes	yes	
	Kick back:							
	➤ 2% kick back from 20 000 Euro to 34 999 Euro							
	➤ 3% kick back from 35 000 Euro to 99 999 Euro							
	➤ 4% kick back from 100 000 Euro to 199 000 Euro							
The percentage is calculated and paid to the tour operator only after the proforma invoice, but not earlier than 30.04.2026 year.								

	Applying EXTRAS and early bookings seasons							
Season	1	2	3	4	5	6	7	❖ <i>Extras can be combined with Early booking except for Season 2,3</i>
Early bookings	yes	yes	yes	yes	yes	yes	yes	
EXTRAS	yes	no	no	yes	yes	yes	yes	
	Kick back:							
	➤ 2% kick back from 20 000 Euro to 34 999 Euro							
	➤ 3% kick back from 35 000 Euro to 99 999 Euro							
	➤ 4% kick back from 100 000 Euro to 199 000 Euro							
	The percentage is calculated and paid to the tour operator only after the proforma invoice, but not earlier than 30.04.2026 year.							

TERMS & CONDITIONS		Standard reservations							Early booking reservations						
		Season 1	Season 2	Season 3	Season 4	Season 5	Season 6	Season 7	Season 1	Season 2	Season 3	Season 4	Season 5	Season 6	Season 7
Free Cancellation	Days before arrival	7 days	21 days	28 days	14 days	7 days	7 days	3 days	7 days	28 days	28 days	14 days	14 days	14 days	3 days
50% penalty	Days before arrival	6 -3	20 - 14		13 - 7	6 - 3	6 - 3	2	6 - 3	27 – 21	-	13 - 7	13 - 7	13 - 7	6 -3
100% penalty	Days before arrival	2 - 0	13 - 0	27 - 0	6 - 0	2 - 0	2 - 0	1 - 0	2 - 0	20 - 0	27 - 0	6 -0	6 - 0	6 - 0	2 - 0
100% penalty	No Show														