

* PRICELIST 2020 / 2021. *

Accommodation type	Number of guests	01.12 03.12.	04.12 05.12.	06.12 10.12.	11.12. – 28.12.	29.12. – 03.01.	04.01 07.01.	08.01 23.01.
Deluxe Room	2	169	299	169	299	369	269	299
Deluxe / Deluxe Premium Suite	2	219	409	219	409	489	329	359
	3	239	449	239	449	539	359	389
	4	259	489	259	489	589	389	409
	5	269	499	269	499	599	399	449

^{*} Bed and breakfast accommodation (VAT included in the price).

^{*} Should you make a reservation for five people, the fifth person is accommodated on the additional bed, 90x190cm.

^{*} Children up to the age of 7 are free of charge.



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Accommodation type	Number of guests	24.0128.01.	29.0112.02.	13.0216.02.	17.0220.02.	21.0228.02.	01.0309.03.	10.0331.03.
Deluxe Room	2	169	299	369	299	269	369	229
Deluxe / Deluxe Premium Suite	2	219	409	489	409	329	489	289
	3	239	449	539	449	359	539	319
	4	259	489	589	489	389	589	349
	5	269	499	599	499	399	599	359

- * Bed and breakfast accommodation (VAT included in the price).
- * Should you make a reservation for five people, the fifth person is accommodated on the additional bed, 90x190cm.
- * Children up to the age of 7 are free of charge.



The price of Deluxe Accommodation units includes:

- Bed and breakfast accommodation (VAT included in the price).
- A parking lot
- Free mini bar (mini bar refill once a day).
- Kettle, tea and coffee in the room.
- Private safe in the room.
- Ironing facilities in the room.
- Free Wi-Fi internet connection.
- Unlimited use of "Grey Spa" (spa&wellness center) –indoor pool, locker room (locker, bathrobe, slippers and towel), Relax Zone, Finnish Sauna, Bio Sauna, Turkish Bath, Tropical rain shower and the gym.
- The use of ski room in "Grey Rent and Service".
- 20% discount on ski and snowboard equipment rent in "Grey Rent and Service" ski resort.
- 20% discount on massages, body and face treatment services in "Grey Spa" (Spa and wellness center).
- 10% discount on ski school
- VIP concierge service during the stay in the hotel.

The price does not include (payment with reservation obligatory):

Residence tax: 120 RSD (1.00 €) per person, per night, for adults;
children 7-15: 60 RSD (0.50 €) per person per night;
children 0-7 do not pay residence tax.



General conditions of Grey Hotel:

- Check in time is from 3PM on the arrival date, check-out time is until 11am on the departure day.
- Early check-in, from 10am until 3pm, is charged with 50% of the price for a night, and it depends on availablity.
- Late check-out, from 11am until 6pm, is charged with 50% of the price for a night, and it depends on availablity.

Payment conditions of Grey Hotel:

- The prices are listed in EUR (Euros) and the payment can be made in advance by a(n) pro-forma invoice/ invoice or in cash in dinar countervalue under the NBS average exchange rate on the day of the payment or by a credit card (Visa, Visa Electron, Master, Maestro).
- During the accommodation booking, the guest is kindly asked to pay 20% of the total amount at least 7 days after sending in a pro-forma invoice, failing to make the payment in the given timeframe the booking is automatically void.
- 30 days before the intended arrival day the guest is obliged to pay 50% of the total price of accommodation.

Cancellation policy of Grey Hotel:

- If the notice of cancellation is received more than 45 days before the intended check-in day the customer will not be charged and the money will be refunded in case the customer made a payment.
- If the notice of cancellation is received less than 45 days before the intended check-in day, the hotel has the right to keep 20% of the total price of accommodation.
- If the notice of cancellation is received 30 days before the intended check-in day, the hotel has the right to keep 50% of the total price of accommodation.
- If the notice of cancellation is received 10 days before the intended check-in day, the hotel has the right to keep 100% of the total price of accommodation